



University of Applied Health Sciences  
Erasmus Department  
Quality Department

## **SURVEY ON THE SATISFACTION OF ERASMUS+ INCOMING STUDENTS**

Dear student,

The survey was prepared for the purpose of improving the quality of the University of Applied Health Sciences in providing support and assistance to Erasmus+ incoming students. In accordance with the type of questions, choose the answer that best describes your statements and briefly answer the question with a grade from 1 (the lowest) to 5 (the highest) to assess your satisfaction.

**1. Home country:** \_\_\_\_\_

**2. Study programme:** \_\_\_\_\_

**3. Level of education:**

- ☐ First cycle/Bachelor
- ☐ Second cycle/Master

**3. Gender:**

- ☐ male
- ☐ female
- ☐ no answer

**4. Type of mobility:**

- ☐ Studies
- ☐ Traineeship
- ☐ BIP (Blended Intensive Programme)

**5. Mobility duration:**

Physical mobility: from \_\_\_\_\_ to \_\_\_\_\_

Virtual mobility (if applicable): from \_\_\_\_\_ to \_\_\_\_\_

**6. How satisfied were you with the information about the University of Applied Health Sciences, courses offered, and academic requirements prior to your arrival?**

- ☐ Very satisfied
- ☐ Rather satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Rather dissatisfied
- ☐ Very dissatisfied

**7. How satisfied were you with the information and support provided by the University regarding the application process?**

- ☐ Very satisfied
- ☐ Rather satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Rather dissatisfied
- ☐ Very dissatisfied

8. *Did you receive any support or guidance regarding practical matters, such as visa, health insurance, residence regulation or accommodation?*

a) Yes ☐ No ☐

b) If yes, assess your satisfaction by choosing 1-5:

☐1      ☐2              ☐3              ☐4              ☐5

9. *Did you receive any cultural and social integration activities or events organized by the host university or local organizations?*

a) Yes ☐ No ☐

b) If yes, assess your satisfaction by choosing 1-5:

☐1      ☐2              ☐3              ☐4              ☐5

10. *How easy was it for you to adapt to the new environment and make friends with local and other international students?*

- ☐ Very easy
- ☐ Rather easy
- ☐ Neither easy nor difficult
- ☐ Rather difficult
- ☐ Very difficult

11. *How satisfied were you with the academic quality and relevance of the courses or program you participated in during your mobility period?*

- ☐ Very satisfied
- ☐ Rather satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Rather dissatisfied
- ☐ Very dissatisfied

12. *Were there any challenges or difficulties you faced regarding the academic system or language of instruction? If yes, please describe.*

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13. *Were you able to communicate effectively with local students, professors, and staff?*

a) a) Yes ☐ No ☐

b) If not, what were the main challenges?

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14. *During my Erasmus+ mobility I have improved (you can choose more than one answer):*

- ☐ certain specific skills relevant for my field of study
- ☐ planning and organizing tasks and activities relevant for my field of study
- ☐ developing ideas and their practical use
- ☐ teamwork
- ☐ cooperation with people from different backgrounds and cultures

***15. Were there any specific services or facilities you would have liked to see improved or added for incoming students?***

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***16. On a scale of 1 to 5, how would you rate your overall experience as an Erasmus+ incoming student?***

☐1      ☐2              ☐3              ☐4              ☐5

***17. What were the highlights of your mobility experience?***

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**Additional Comments:**

***18. Is there anything else you would like to share about your Erasmus+ mobility experience? Suggestions for improvement?***

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